

# Numerics Impact Questionnaire | Acquirer/Acquirer Processor



The International Organization for Standardization has revised ISO/IEC 7812-1, Identification cards – Identification of issuers – Part 1: Numbering system, to expand the Issuer Identification Number (IIN), also referred to as the issuing BIN, to an eight-digit numeric value from the current six digits.

Since 2015, Visa has communicated with its clients on this industry change which is effective as of April 2022. Given the fundamental importance of the BIN to the payments ecosystem, changes extend well beyond VisaNet to impact the proprietary processing and downstream systems used by its processors, acquirers and issuers. Visa strongly advises its clients to conduct an impact assessment across their internal systems and processes, as well as with their vendors and clients.

Based on input from payments industry experts as well as globally representative clients, the following is a set of questions that can be used to support impact assessments and the identification of potential impact areas. After the assessment is conducted, clients can leverage the findings to develop their plan, estimate the effort required, and implement and test the required changes.

Note: These questions are not a comprehensive view of all potential numerics impacts in any single organisation. It is meant to serve as an informed starting point. Each client should perform a comprehensive internal impact assessment customised to their unique needs.

#### **Directions**

- 1. Save this PDF to your PC.
- 2. Open the PDF from your PC and type your answers into text boxes under the questions.
- 3. Save the PDF before closing to save changes.
- 4. Use the menu on the left side of the screen to access different Capability sections.
- 5. Use page arrows in the bottom right of the screen to move forward and back through a Capability.



#### Questionnaire

#### Numerics Programme Management

**Transaction Processing** 

**ATM** 

Merchant Point of Sale (POS)

Merchant Servicing & Disputes

Fraud Management

**Data Warehousing** 

PCI DSS & Risk Management

#### **Numerics Programme Management**

Programme Management

| 1. Has a formal Numerics programme structure been established?<br>Does the programme have executive sponsorship? Budget<br>approval?                          |
|---|
|   |
| 2. Has broad internal outreach been conducted to identify stakeholders across technology, lines of business and functional areas (e.g., finance, risk, etc.)? |
|   |
| 3. What is the approach for end-to-end testing (including third parties)? Training?   |
|   |
|   |
|   |
|   |
| 4. For clients operating in multiple geographies, does the programme structure and approach reflect regional differences?                                     |
|   |

# **Example 2** Capabilities **Numerics Programme Management Transaction Processing**

**ATM** 

**Merchant Point of** Sale (POS)

Merchant Servicing & **Disputes** 

Fraud Management

**Data Warehousing** 

**PCI DSS & Risk** Management

#### **Questionnaire**

## **Numerics Programme Management**

**Numerics Awareness** 

| 1. Are all internal stakeholders aware of the new Numerics standard and the readiness timeline?  |
|--|
|  |
| 2. Is the issuing BIN referred to by any other terms across the organisation, such as systems, process documentation, or other business usage? |
|  |

#### Third Party Communication

1. What is the approach to engaging with third parties (processors, vendors, clients) to understand Numerics impacts to their systems, processes, and data?



# **Example 2** Capabilities

#### Questionnaire

#### Numerics Programme Management

**Transaction Processing** 

**ATM** 

Merchant Point of Sale (POS)

Merchant Servicing & Disputes

Fraud Management

**Data Warehousing** 

PCI DSS & Risk Management

# **Numerics Programme Management**

Third Party Communication

| 2. What is | the communication plan for all clients?                              |
|------------|--|
|            |  |
|            |  |
|            |  |
|            |  |
|            | the approach to understanding clients' readiness for the cs changes? |
|            |  |
|            |  |

4. What is the approach to understanding (and validating if necessary) vendor readiness for the Numerics changes?





#### Numerics Programme Management

#### **Transaction Processing**

**ATM** 

Merchant Point of Sale (POS)

Merchant Servicing & Disputes

Fraud Management

**Data Warehousing** 

PCI DSS & Risk Management

#### Questionnaire

#### **Transaction Processing**

| cycle (authorisation, clearing, settlement, transaction accounting reconciliation)? |
|---|
|   |
|   |
|   |

- 2. Do the authorisation and transaction risk processing business rules include issuing BIN?
- 3. What tables are used in transaction processing today? Are there any impacts to the tables used due to issuing BIN expansion to eight-digits? For example:
- Routing: Are Visa-supplied network-specific routing tables (e.g., Visa Plus, Interlink) used?
- Clearing: Is Visa-supplied account range definition (ARDEF) table via Edit Package used?
- Are any proprietary or third-party supplied BIN tables used?





Numerics Programme Management

**Transaction Processing** 

**ATM** 

Merchant Point of Sale (POS)

Merchant Servicing & Disputes

Fraud Management

**Data Warehousing** 

PCI DSS & Risk Management

#### **Questionnaire**

#### **Transaction Processing**

- 4. Is issuing BIN used to identify:
- · Limited acceptance (credit, debit)?
- Prepaid cards, purchasing cards (p-card), flex spending account (FSA) cards, fleet / petrol cards, U.S. General Services Administration (GSA) cards, others?
- · Cash back?
- Installment payment qualification?
- Europe Only: Surcharging? Strong customer authentication (SCA) exemption determination?
- U.S. Only: U.S. General Services Administration (GSA) cards?

| 5. Is the issuing BIN used in interchange reconciliation or reporting? |
|--|
|  |
|  |
|  |



# **Example 2** Capabilities **Questionnaire ATM Numerics Programme** Management 1. Is issuing BIN used to route ATM transactions? **Transaction Processing ATM** 2. What tables are used in ATM transaction processing? Are there any impacts to the tables used due to issuing BIN expansion to **Merchant Point of** eight-digits? Sale (POS) Merchant Servicing & **Disputes** Fraud Management **Data Warehousing PCI DSS & Risk** Management 3. Is issuing BIN used to identify on-us transactions? 4. Is issuing BIN used to perform on-us services on not-onus transactions (e.g., for special treatment)?





#### Questionnaire

#### Numerics Programme Management

Transaction Processing

#### **ATM**

Merchant Point of Sale (POS)

Merchant Servicing & Disputes

Fraud Management

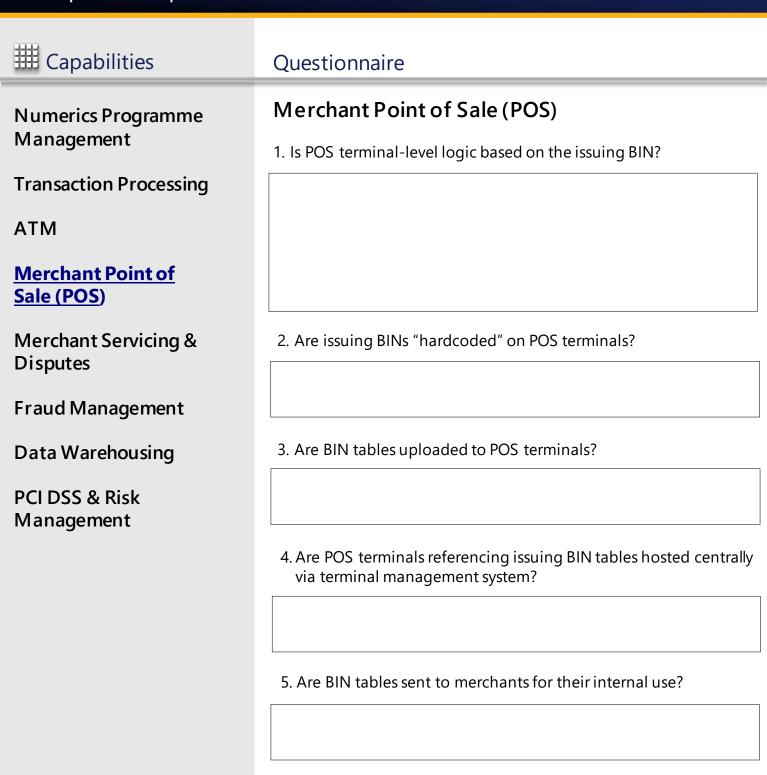
**Data Warehousing** 

PCI DSS & Risk Management

#### **ATM**

- 5. Have impacts to ATM terminal support been identified?
- Software distribution
- Transaction reporting
- PIN change capabilities
- Custom text and graphics
- Foreign language screens
- Voice enabled support







# **Example 2** Capabilities Questionnaire Merchant Point of Sale (POS) **Numerics Programme** Management 6. Are merchants procuring issuing BIN files for their internal use? **Transaction Processing ATM** 7. Are there any impacts to receipt requirements (e.g., is first-**Merchant Point of** six used to identify issuers)? Sale (POS) Merchant Servicing & **Disputes** Fraud Management **Data Warehousing PCI DSS & Risk** Management 8. Are there any impacts to merchant credit returns processes?





Questionnaire

Numerics Programme Management

**Transaction Processing** 

**ATM** 

Merchant Point of Sale (POS)

Merchant Servicing & Disputes

Fraud Management

**Data Warehousing** 

PCI DSS & Risk Management

| Merchant Servicing | & | Dis | putes |
|--------------------|---|-----|-------|
|--------------------|---|-----|-------|

- Is terminal or processing level logic for merchant offer, loyalty or reward programmes or other promotions based on issuing BIN?
   Are there any loyalty programme impacts at merchant / co-brand level?
  - 3. Do merchants use an acquirer-provided self-service portal? If so, is there any impact due to issuing BIN expansion to eight- digits?
  - Search functionality: Can merchants search by issuing BIN?
  - Screens: Is issuing BIN displayed on any screens (e.g., first-six of PAN)?
  - Reporting: Is issuing BIN included in merchant reporting available for download on the self-service portal?
  - Is there a business need to expand search functionality, screens, or reporting to display first-eight digits?



# **Example 2** Capabilities

**Numerics Programme** Management

**Transaction Processing** 

**ATM** 

**Merchant Point of** Sale (POS)

**Merchant Servicing & Disputes** 

Fraud Management

**Data Warehousing** 

**PCI DSS & Risk** Management

#### Questionnaire

#### **Merchant Servicing & Disputes**

- 4. Is issuing BIN included in merchant reporting sent to merchants directly?
  - 5. Is the issuing BIN used in dispute management processes:
  - Issuer disputes?
  - Merchant-initiated disputes?

| 6. | Is issuing BIN used to identify transactions for dispute |
|----|--|
|    | case routing?  |

7. Is issuing BIN used in any other merchant servicing processes?





#### Questionnaire

#### Numerics Programme Management

#### **Transaction Processing**

#### **ATM**

Merchant Point of Sale (POS)

Merchant Servicing & Disputes

#### **Fraud Management**

**Data Warehousing** 

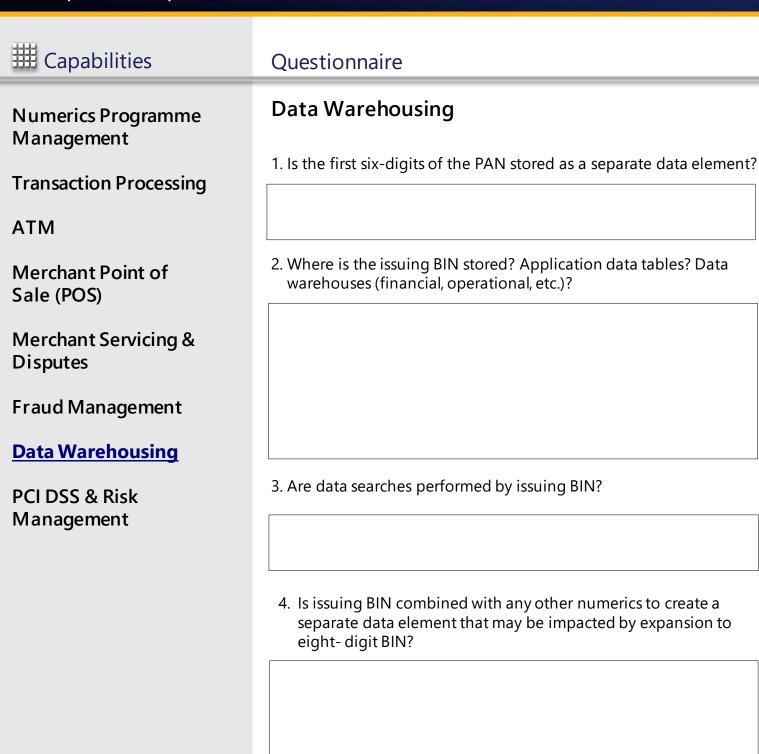
PCI DSS & Risk Management

#### Fraud Management

- 1. Has issuing BIN been used in:
- Fraud detection tools (e.g., BIN and account range-based logic)?
- Fraud monitoring and alerts?
- Fraud resolution processes?
- Fraud reporting?









# **Example 2** Capabilities **Questionnaire Data Warehousing Numerics Programme** Management 5. Is the issuing BIN stored as a data element in a master data management (MDM) solution? **Transaction Processing ATM** Merchant Point of 6. Is the issuing BIN stored or used in any other product Sale (POS) processors (e.g., core banking system)? Merchant Servicing & **Disputes** Fraud Management **Data Warehousing PCI DSS & Risk** 7. Are issuing BINs used in any finance reports or as general ledger components? Management 8. Is the issuing BIN included in any data or reporting provided to third parties?



# Capabilities Numerics Progra

Numerics Programme Management

**Transaction Processing** 

**ATM** 

Merchant Point of Sale (POS)

Merchant Servicing & Disputes

Fraud Management

**Data Warehousing** 

PCI DSS & Risk Management

#### Questionnaire

#### **PCI DSS & Risk Management**

| to maintain PCI DSS compliance (e.g., truncation, encryption, tokenisation)? |
|--|
|  |
|  |
|  |
|  |
|  |
| 2. Is the issuing BIN used in compliance management system and               |
| processes?   |
|  |
| 3. Is the issuing BIN used in regulatory reporting?                          |
|  |
|  |



Use the Capabilities Menu to move to the next section